

**SOUTH AUSTRALIAN MILITARY
VETERAN ADVOCACY CENTRES
CONTACT LIST – 31 March 2020**

| ADELAIDE CBD | | Office Hours: Mon-Fri / 8.15am-4.30pm | |
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| NAME | CONTACT | ADDRESS | ADVOCATES |
| <u><i>RSL SA Advocacy & Entitlements Team</i></u> | Office: 08 8100 7300 Email: chloe.arbuckle@rslsa.org.au | ANZAC House, Torrens Training Depot Victoria Drive, Adelaide SA 5000. | 1 X Compensation Level 3 1 x Compensation Level 2 1 x Wellbeing Level 2 |
| ADELAIDE CBD | | Office Hours: Tuesdays / 9am-12pm | |
| <u><i>Vietnam Veterans Association of Australia SA Branch</i></u> | Office: 08 8232 9422 Email: vietvets@chariot.net.au | Torrens Training Depot Victoria Drive, Adelaide SA 5000 | 1 X Compensation Level 4 1 x Compensation Level 2 1 x Wellbeing Level 2 |
| EDINBURGH PARKS | | Office Hours: Wednesdays / 9am-2pm | |
| <u><i>Vietnam Veterans Association of Australia Northern Suburbs Sub Branch</i></u> | Office: 08 8252 1933 Email: pensions@vvaanssb.on.net Ghammond7@bigpond.com | Peter Badcoe VC Complex Building 200, Cnr. C1 & Contractors Road Edinburgh Parks SA 5111 | 1 X Compensation Level 3 1 x Compensation Level 2 |
| EDINBURGH PARKS | | Office Hours: Tuesday & Thursday / 9am-2pm | |
| <u><i>Ex- Military Rehabilitation Centre Inc (XMRC)</i></u> | Office: 08 8252 0500 Email: john.miklavcic@rslsa.org.au | Peter Badcoe VC Complex Building 186, Cnr. East Ave & Contractors Road Edinburgh Parks SA 5111 | 1 x Compensation Level 3 |
| LARGS BAY & OSBORNE | | Office Hours: Tuesday / 9am-4pm | |
| <u><i>LeFevre Peninsula Veterans Centre</i></u> | Mobile: 04 0715 5102 Email: welfare@largsbayrsl.com.au | Marmona Terrace Osborne SA 5017 | 1 x Compensation & Wellbeing Level 2 2 x Compensation & Wellbeing Level 1 |
| MARION | | Office Hours: Tuesday & Thursday/ 9am-12pm or by appointment | |
| <u><i>Marion RSL Sub Branch</i></u> | Mobile: 04 0638 0819 Email: neklenrap@optusnet.com.au | 31-39 Norfolk Rd Marion SA 5043 | 1 x Compensation Level 3 |
| OSBORNE | | Office hours: By appointment | |
| <u><i>Submarines Association of Australia SA Naval Association SA</i></u> | Mobile: 0419 829 299 Email: rrkemp@icloud.com | Osborne | 1 x Compensation Level 3 1 x Compensation Level 1 |

| PAYNEHAM | | Office hours: Tuesday & Thursday / 9.00am-12:30pm | |
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| NAME | CONTACT | ADDRESS | ADVOCATES |
| <u>Payneham RSL Veterans Wellbeing Centre</u> | Mobile: 04 0092 0186 Email: jeffro140274@gmail.com | 360 Payneham Road PAYNEHAM SA 5070 | 1 x Compensation Level 2 1 x Compensation & Wellbeing Level 1 |
| PLYMPTON PARK, BAROSSA VALLEY, MOUNT GAMBIER & TEA TREE GULLY | | | |
| <u>Plympton Veterans Centre</u> Office hours Tuesday, Wednesday & Thursday / 10.00am-3:00pm | Office: 08 8371 4008 Email: enquiry@plymptonvc.org.au | 464 Marion Road PLYMPTON PARK SA 5038 | 1 x Compensation Level 3 & Wellbeing Level 2 1 x Compensation Level 2 1 x Compensation Level 1 3 x Wellbeing Level 2 1 x Wellbeing Level 1 |
| <u>PVC Outpost: Limestone Services Hub</u> Office hours: Monday & Thursday / 9.00am-4:00pm | Office: 08 8723 4914 Mobile: 04 1120 8805 Email: laurie@plymptonvc.org.au | c/- Mt Gambier RSL 16 Sturt Road MT GAMBIER SA 5290 | 1 x Compensation & Wellbeing Level 2 |
| <u>PVC Outpost: Barossa Services & Advocacy</u> Office hours: Thursday / 9.00am-4:00pm | Office: 04 1776 5475 Email: sidcoghlan@internode.on.net | c/- Tanunda RSL Bilyara Road TANUNDA SA 5332 | 1 x Compensation Level 3 |
| <u>PVC Outpost: Tea Tree Gully Services & Advocacy</u> Office hours: Wednesday & Thursday / 9.00am-3:00pm | Office; 04 1239 1000 Email: jefftip@LIVE.COM.AU | c/- Tea Tree Gully RSL 15 Memorial Drive Tea Tree Gully SA 5091 | 1 x Compensation Level 3 |

This document has been prepared by the Plympton Veterans Centre in response to a request from the meeting of the Consortium of South Australian Ex-Service Organisations held on 11 March 2020. The meeting requested a list of qualified military advocates practicing in South Australia, how they can be accessed, the times they are available and the venues they are operating from.

What is meant by the words qualified military advocates?

Qualified military advocates must meet 2 main requirements. They must have successfully completed the 10620NAT Course in Military Advocacy which is a nationally accredited, Competency Based Training (CBT) program and participated in a continual professional development program to update their skills each year. They must also be endorsed by their Ex-Service Organisation which covers their member advocates with professional indemnity insurance.

Certificates confirming the accreditation and endorsement for each practicing advocate should be on display in the in the military advocacy centre the advocate is operating from.

What is the cost of the services offered by military advocates?

The service offered to veterans and their families is free. In South Australia most of the military advocates are unpaid volunteers. The RSL State Branch does pay the salaries for the equivalent of 1.1 advocates.

What is the role of military advocates?

There are 2 types of military advocates; Compensation Officers and Wellbeing Officers

Compensation Officers

Compensation Officers Levels 1 to 4 may according to their level of training provide advise and assist serving and ex-serving military clients and their dependants with rehabilitation and compensation claims, and represent serving and ex-serving military clients and their dependants before the Administrative Appeals Tribunal (AAT) or Veterans' Review Board in relation to compensation and entitlement decisions. Services may include;

- Prepare and/or lodge liability, compensation and income support claims
- Prepare requests for review of DVA decisions
- Prepare appeals for review by the Veterans' Review Board or the Administrative Appeals Tribunal
- Provide representation at hearings by the Veterans' Review Board and Administrative Appeals Tribunal

Wellbeing Officers

Wellbeing Officers Levels 1 and 2 are trained to assist serving and ex-serving military clients and their dependants to connect with government and community-based services and support including;

- Providing information and/or referrals for health, rehabilitation, housing, transport, household assistance, education schemes, and other government or community services and benefits
- Providing advice and information about government services for transitioning from the military to civilian life
- Providing information and/or referrals for medical, financial, legal and police matters
- Providing information and/or referrals for funeral arrangements and bereavement assistance and;
- Other wellbeing advice and information as determined in discussion with the client.

How do I access a qualified military advocate in South Australia?

You can ring the telephone number for the Centre near you during the times listed they are open or send an email to email address listed in the table above. During the current coronavirus epidemic all of the centres are closed temporarily and not available for walk ins or face to face interviews. However, all of the advocates in these centres are working from home and can be contacted through the listed email address.