

SA MILITARY VETERAN ADVOCACY CENTRES – 19 AUGUST 2021

ADELAIDE CBD		Office Hours: Mon-Fri / 8.15am-4.30pm	
NAME	CONTACT	ADDRESS	ADVOCATES
<u>RSL SA Advocacy & Entitlements Team</u>	Office: 08 8100 7300 Email: chloe.arbuckle@rslsa.org.au	ANZAC House, Torrens Training Depot Victoria Drive, Adelaide SA 5000.	1 X Compensation Level 3 2 x Compensation Level 1
DAW PARK		Office Hours: Mon-Fri / 9.30am-3.30pm	
<u>Plympton Veterans Centre</u>	Office: 08 7117 5357 Email: enquiry@plymptonvc.org.au	Repat Health Precinct Building 37 Daw Park SA 5041	1 x Compensation Level 3 & Wellbeing Level 2 1 x Compensation Level 2 2 x Compensation Level 1 3 x Wellbeing Level 2 1 x Wellbeing Level 1
EDINBURGH PARKS		Office Hours: Wednesdays / 9am-2pm	
<u>Vietnam Veterans Association of Australia Northern Suburbs Sub Branch</u>	Office: 08 8252 1933 Email: Ghammond7@bigpond.com	Peter Badcoe VC Complex Building 200, Cnr. C1 & Contractors Road Edinburgh Parks SA 5111	1 x Compensation Level 2
LARGS BAY & OSBORNE		Office Hours: Tuesday / 9am-12.30pm or appointment	
<u>LeFevre Peninsula Veterans Centre</u>	Mobile: 04 0715 5102 Email: welfare@largsbayrsl.com.au	541 Victoria Road Osborne SA 5017	1 x Compensation & Wellbeing 2 2 x Compensation & Wellbeing 1
OSBORNE		Office hours: By appointment	
<u>Submarines Association of Australia SA Naval Association SA</u>	Mobile: 0419 829 299 Email: rrkemp@icloud.com	Osborne	1 x Compensation Level 3 1 x Compensation Level 1
BAROSSA VALLEY, MOUNT GAMBIER & TEA TREE GULLY			
<u>PVC Outpost: Limestone Services Hub</u> Office hours: Monday & Thursday / 9.00am-4:00pm	Office: 08 8723 4914 Mobile: 04 1120 8805 Email: laurie@plymptonvc.org.au	c/- Mt Gambier RSL 16 Sturt Road MT GAMBIER SA 5290	1 x Compensation & Wellbeing 2
<u>PVC Outpost: Barossa Services & Advocacy</u> Office hours: Thursday / 9.00am-4:00pm	Office: 08 7117 5357 Email: kuni@plymptonvc.org.au	c/- Tanunda RSL Bilyara Road TANUNDA SA 5332	
<u>PVC Outpost: Fleurieu Services & Advocacy</u> Office hours: By appointment	Office: 08 7117 5357 Email: enquiry@plymptonvc.org.au	26 Hindmarsh Road McCracken SA 5211	1 x Wellbeing Level 2
<u>PVC Outpost: Tea Tree Gully Services & Advocacy</u> Office hours: Wednesday & Thursday / 9.00am-3:00pm	Office; 04 1239 1000 Email: jefftip@LIVE.COM.AU	c/- Tea Tree Gully RSL 15 Memorial Drive Tea Tree Gully SA 5091	1 x Compensation Level 3

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What is meant by the words qualified military advocates?

Qualified military advocates must meet 2 main requirements. They must have successfully completed the 10620NAT Course in Military Advocacy which is a nationally accredited, Competency Based Training (CBT) program and participated in a continual professional development program to update their skills each year. They must also be endorsed by their Ex-Service Organisation which covers their member advocates with professional indemnity insurance.

Certificates confirming the accreditation and endorsement for each practicing advocate should be on display in the in the military advocacy centre the advocate is operating from.

What is the cost of the services offered by military advocates?

The service offered to veterans and their families is free. In South Australia most of the military advocates are unpaid volunteers. The RSL State Branch does pay the salaries for the equivalent of 1.1 advocates.

What is the role of military advocates?

There are 2 types of military advocates; Compensation Officers and Wellbeing Officers

Compensation Officers

Compensation Officers Levels 1 to 4 may according to their level of training provide advise and assist serving and ex-serving military clients and their dependants with rehabilitation and compensation claims, and represent serving and ex-serving military clients and their dependants before the Administrative Appeals Tribunal (AAT) or Veterans' Review Board in relation to compensation and entitlement decisions. Services may include;

- Prepare and/or lodge liability, compensation and income support claims
- Prepare requests for review of DVA decisions
- Prepare appeals for review by the Veterans' Review Board or the Administrative Appeals Tribunal
- Provide representation at hearings by the Veterans' Review Board and Administrative Appeals Tribunal

Wellbeing Officers

Wellbeing Officers Levels 1 and 2 are trained to assist serving and ex-serving military clients and their dependants to connect with government and community-based services and support including;

- Providing information and/or referrals for health, rehabilitation, housing, transport, household assistance, education schemes, and other government or community services and benefits
- Providing advice and information about government services for transitioning from the military to civilian life
- Providing information and/or referrals for medical, financial, legal and police matters
- Providing information and/or referrals for funeral arrangements and bereavement assistance and;
- Other wellbeing advice and information as determined in discussion with the client.

How do I access a qualified military advocate in South Australia?

You can ring the telephone number for the Centre near you during the times listed they are open or send an email to email address listed in the table above.